



TOTAL FACILITY MANAGEMENT SERVICES

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THE GROUP



Anastasakis Group was founded in 1979 and was initially active in *cleaning and building management services*, consolidating its presence in the market. It has been operating for 40 years, understanding the ever-increasing demands of modern life, and extending its activities to new sectors all over Greece.

Facility Experts PC is a subsidiary of **Anastasakis Group** with a wide range of activities and employs more than 1500 people.

Our mission is to provide **Total Facility Management** services based on innovative and efficient solutions which, combined with the understanding and identification of all individual needs and parameters, produce excellent results, such as:

- **Cleaning Services**
- **People & Human Resources- Support Services**
- **Maintenance Services for Technical Installations & E/M Equipment**
- **Security Services**- certified by The Ministry of Citizen Protection (License No 3015/39/60/2951-ζ)
- **Construction & Renovations Services**- certified by Ministry of Infrastructure and Transportation (License No Δ24/9017)
- **Landscaping & Maintenance of Green Areas Services**
- **Waste Management** certified by the Ministry of the Environment and Energy (License No 1995/08-07-2013)
- **Supply & Management of WC Consumables**
- **Pest Control**- certified by the Ministry of Rural Development and Food (License No 63498)
- **Disinfection Services**
- **Porter Services/VIP**
- **Transfer Services**

Over the past few years *Facility Experts PC* has experienced significant growth and transformation. We have expanded our services and entered new markets, enabling us to reach a broader customer base. By investing in technology and refining our processes, we've improved efficiency and customer satisfaction. Strategic partnerships and a focus on innovation have also played a crucial role in our development, allowing us to stay competitive in a rapidly changing industry. As a result, **we have not only increased our turnover over 35 million euros annually but also strengthened our brand presence and built a more resilient foundation for future growth.**

Facility Experts Private Company (PC) specializes in facilities management, successfully providing these services in the following areas:

- ✓ Hotels
- ✓ Airports
- ✓ Hospitals
- ✓ Sport & Entertainment Centres
- ✓ Building Complexes
- ✓ Industries

POINTS OF SERVICES



FACILITIES

Facility Experts PC is based in Athens, Zographou, Attica, but also owns facilities in Chania, Crete. The company operates a support centre 24/7, 365 days per year. It has also created and uses warehouses to cover the needs in machinery, tools and consumables.

More specifically, the company owns:

- ✓ Head Office, 27 Damaspou Str., Athens.
- ✓ 1st Equipment Warehouse, 27 Damasipou Str., Athens.
- ✓ Chania Branch, 6 Kornarou Str., Chania
- ✓ 2nd Equipment Warehouse, Souda, Chania, Crete.
- ✓ Vener Luxury Suites, Chalidon 70 Str, Chania, Crete.
- ✓ Vener Suites, Eisodion 58 Str, Chania, Crete.
- ✓ Anastasakis Villas, Korakies Akrotiri, Chania, Crete.
- ✓ Vener Bakery & Coffee, K. Mitsotaki Str. & 1 Odyssea Elyti Str. Chania, Crete.
- ✓ Vener Market & Coffee, Apokoronou 72 Str., Chania, Crete.

STAFF & EQUIPMENT

Facility Experts PC has a well-trained staff of about 1500 people who have fully embraced the company's philosophy and policy of *delivering excellent services focused on people and the environment*.

The company employs a fully trained **Scientific Staff** such as Financial & Legal Advisors and Special Scientific Associates. The **Administrative Department** consists of Economists, Engineers, Salespersons, Program Analysts and Secretariat, and the **Technical Department** of Cleaners, Machine Operators, Agronomists, Green Conservators, Mechanical Engineers, Electricians, Plumbers, Refrigeration - Heating Technicians, Assistant Cooks, Waiters, Food Distributors, Private Security, Drivers, Supervisors, Machine Maintenance Staff, Storekeepers.

SYSTEM CERTIFICATIONS

The primary objective of the Group was to adopt and develop an integrated quality system, which would play a primary role in ensuring the continuous response to client requirements and management of operational processes.

We have developed and implemented Quality Assurance Systems in line with international standards:

- ✓ **Quality Management System (ISO 9001:2015)**
- ✓ **Environmental Management System (ISO 14001:2015)**
- ✓ **Occupational Health and Safety Management System (ISO 45001:2018)**
- ✓ **Social Responsibility Management System (ISO 26000:2010)**
- ✓ **Information Security Management System (ISO 27001:2013)**
- ✓ **Affirmation of Conformity for the Prevention of the Dissemination of Coronavirus SARS-COV-2**
- ✓ **Continuity of Management System (ISO 22301:2019)**
- ✓ **Personal Information Management System (BS 10012: 2017)**
- ✓ **Energy Management System (ISO 50001:2018)**
- ✓ **Facility Management System (ISO 41001:2018)**



CLEANING SERVICES

Facility Experts PC specializes in Cleaning Services. With the right infrastructure, professional equipment and use of high-quality products, we create new levels of quality in professional cleaning.

You can choose from a wide range of services to meet your own cleaning needs.

-Maintenance cleaning

Planned daily work, through a strictly observed schedule, using state-of-the-art mechanical equipment to achieve and maintain the optimal level of cleanliness in the space.

- ✓ Full Cleaning Plan.
- ✓ Alternative Cleaning Plans.
- ✓ Specialized tasks.
- ✓ Periodic maintenance.

-Post-Construction Cleaning

Post-construction cleaning of new or renovated buildings requiring special engineering equipment, know-how, special materials and skilled staff.

Included,

- ✓ Cleaning of aluminium frames, cleaning of non-visible points, processing of floors, vertical surfaces and furniture with special machinery, removal of waste objects and other materials, removal of hard dirt.
- ✓ Avoiding damage is ensured.
- ✓ Strict adherence to project delivery schedules.



-Emergency cleaning team – Other Works

Groups of fully equipped cleaning teams for direct interventions and emergencies. Promptness and fast intervention in case of emergency.

We also offer **Marble Revetment, Building Cladding** and **Floor Crystallization**.



All the methods used are safe and certified for personnel safety.

PEOPLE & HUMAN RESOURCES SUPPORT SERVICES

Facility Experts PC has many years of specialized experience in providing high-level support services to organizations and businesses to cover their organizational and operational needs.

Human resources are today the most valuable capital of a company since successful staffing

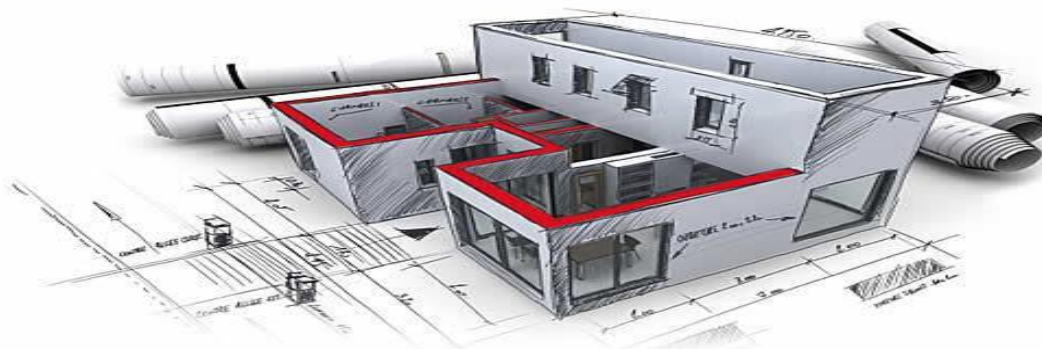
choices are critical to a company's long-term success. The introduction of HR best practices and continuous staff training are now the only way forward for modern companies that wish to remain competitive.



Facility Experts PC plans, designs and determines human resource requirements, applying:

- ✓ New employee selection, recruitment and integration system.
- ✓ Communication improvement systems.
- ✓ Employee incentive systems.
- ✓ Employee performance evaluation system.
- ✓ Training Needs Identification System.
- ✓ Staff Training and Development System.
- ✓ Rewards Systems.

CONSTRUCTION SERVICES-MAINTENANCE SERVICES FOR TECHNICAL INSTALLATIONS AND E/M EQUIPMENT



Facility Experts PC specializes in planning, design and execution of building projects, ranging from residential homes and commercial buildings to large-scale infrastructure projects like roads, bridges, industrial facilities.

Moreover, the electromechanical installations are an essential part of the smooth and efficient operation of each professional installation. **Facility Experts PC** through mainstream preventive maintenance programs and suitably qualified staff offers its clients immediate cost- effective solutions that maintain the optimal state and operation of all its components.

- ✓ General contracting
- ✓ Project management
- ✓ Architectural design
- ✓ Engineering
- ✓ Technical maintenance works (electrical installations, plumbing, etc.).
- ✓ Installation and maintenance of air conditioning, ventilation, heating and cooling systems.
- ✓ Reconstructions & Renovations of premises.
- ✓ Electrical installations, High & Low currents.
- ✓ Structured cabling.
- ✓ Fire detection, fire safety and fire protection systems.
- ✓ Alarm Systems, CCTV Circuits, Access Control Systems.
- ✓ Plumbing (water, sewage, rainwater, other networks).

SECURITY SERVICES



Facility Experts PC investing in human resources and high-tech equipment, is able to provide high quality security services always tailored to the needs and specificities of your sites.

- ✓ Facilities security services (security guard, patrol, vehicle patrol).
- ✓ Security systems installations.
- ✓ Alarm systems, monitoring and recording CCTV.
- ✓ Access Control.
- ✓ Facility entrance management.
- ✓ Facilities security services.
- ✓ Alarm receiving centre.

WASTE MANAGEMENT

One of the priorities of **Facility Experts PC** is the adoption of policies, measures and works aimed at efficient and rational waste management. The company holds a country wide **Permit for Non-Dangerous Solid Waste Management** (in terms of collection and transport). It also offers:

- ✓ Integrated waste management plans.
- ✓ Waste management.
- ✓ Disposal of waste.
- ✓ Sorting recyclable materials.
- ✓ Organizing, staffing and operation of Solid Waste Management Bodies.
- ✓ Ensuring Rules and Environmental
- ✓ Management Certification.



LANDSCAPING & MAINTENANCE OF GREEN AREAS SERVICES



Facility Experts PC provides landscaping and maintenance of green areas services pursuing harmony in terms of aesthetics and quality in accordance with the architecture and requirements of each space. In addition, we aim at preventing and combating diseases and generally ensuring plant protection.

Depending on the particularities of each green space,

- ✓ **A study and design plan are being prepared.** More specifically, the architectural design of the space, the design of automatic watering systems, the landscaping and shaping of the surrounding area and finally the decoration of interior spaces, are carried out.
- ✓ **Garden Construction Plans.** Includes, construction of irrigation networks, seeding, earthworks, decorative garden constructions.
- ✓ **Garden Maintenance Plan.** Control and scheduling of automatic irrigation, pruning of trees and bushes, tree support, fertilization and plant protection are carried out.
- ✓ **Special services.** Fighting diseases such as pine processionary or cottony cushion scale, restoration of damaged lawn, pesticide services on plots & uncultivated land.

SUPPLY AND MANAGEMENT OF WC CONSUMABLES

Facility Experts PC offers a wide range of consumables for its customers' sanitary facilities. To provide the best possible cost, constantly carries out market research for all the products it markets and provides to its customers. The solutions proposed are always customized solutions to the needs of each business. Our proposals cover a range of conditions such as: maintaining hygiene, reducing related operating costs, durable and economical hygiene products, easy to maintain and feedback, with parallel ease of use.



Our company supplies and delivers to the customer's premises a range of products such as:

- ✓ Stationery and consumables for sanitary facilities
- ✓ Cleaning materials
- ✓ Items of general and household use
- ✓ Room fragrances, disinfectants, cream soap, etc.
- ✓ Paper devices with provision of loan or purchase
- ✓ Wide range of bathroom accessories

PEST CONTROL

In the context of a proper and smooth operation of a business, care should be taken for comprehensive protection against pests, as they can cause damage to infrastructure, raw materials, products, facilities, and even personnel.



Knowing our customers' building facilities, assessing their specific needs and considering their structure, operation, health and safety regulations, storage practices and location, we provide the following services:

- ✓ Disinfestation
- ✓ Myocide
- ✓ Disinfection – Microbicide
- ✓ Bird repellency
- ✓ Reptile repellence

DISINFECTION SERVICES

Given the spread of the coronavirus COVID-19, the extent that the phenomenon has taken and the imperative need to take additional measures in the coming months to limit the spread of the coronavirus SARS-CoV-2 and the pandemic of the disease COVID-19, **the systematic and proper cleaning and disinfection of surfaces and equipment areas is of critical importance.**

Facility Experts PC has expanded its range of services and now disinfects spaces using the Cold Fogging method.

The application of Disinfection against the COVID-19 virus is done with the most advanced method of protecting and sanitizing spaces with a fogger. In fogging, the application is carried out inside the buildings with a special electrical device, which causes a finer division of the spraying disinfectant solution, so that a cold mist is developed inside the space which covers all surfaces.

The disinfection materials and the professional equipment used meet all modern standards (protective masks, overalls, etc.) while the disinfectant provides a wide spectrum of antimicrobial protection, complete deodorization and antiseptic on solid surfaces and spaces and has the approval of the **National Medicines Organization (E.O.F.)** and its active substance is recommended by the **Hellenic National Public Health Organization (EODY).**



CLIENTS



FRAPORT GREECE



ATHENS INTERNATIONAL AIRPORT



Πάντα δίπλα σας

PUBLIC POWER CORPORATION



**ATHENS URBAL
RAIL TRANSPORT**



ΔΗΜΟΣ ΑΘΗΝΑΙΩΝ

ATHENS MUNICIPALITY



ΕΘΝΙΚΗ ΤΡΑΠΕΖΑ

NATIONAL BANK OF GREECE



BANK OF GREECE



CRETE NAVAL BASE

ΤΡΑΠΕΖΑ ΠΕΙΡΑΙΩΣ



PIRAEUS BANK



ΠΟΛΕΜΙΚΟ ΝΑΥΤΙΚΟ

HELLENIC NAVY


ΠΑΝΕΠΙΣΤΗΜΙΟ ΚΡΗΤΗΣ
1977-78 {40} 2017-18
χρόνια

UNIVERSITY OF
CRETE-HERAKLION

GENERAL HOSPITAL
OF RETHYMNON


ΥΠΗΡΕΣΙΑ ΠΟΛΙΤΙΚΗΣ ΑΕΡΟΠΟΡΙΑΣ

HERAKLION AIRPORT -
ΥΡΑ


CHANIA MUNICIPALITY


NAMFI
NATO Missile Firing Installation

NATO MISSING
FIRING INSTALLATION


ANEK LINES



OLYMPIC CATERING


AKTOR
μέλος του Ομίλου ΕΛΛΑΚΤΩΡ

AKTOR



INTRAKAT



AEGEAN AIRLINES



HERTZ AUTOHELLAS